

End Of Sale Product Marketing Bulletin – PMB-10355

Date: March 11th, 2020

Business Segment: EMC DCS Printers Supplies
 Solutions Service

Contact: Joseph Tilleli
 Telephone: (631)532-8611
 Email: joseph.tilleli@zebra.com

Urgency Level	Notice applies to regions:	Government:	Published for:
General Information	<input checked="" type="checkbox"/> North America <input checked="" type="checkbox"/> EMEA <input checked="" type="checkbox"/> Latin America <input checked="" type="checkbox"/> Asia Pacific	<input checked="" type="checkbox"/> Federal <input checked="" type="checkbox"/> North America State & Local	<input checked="" type="checkbox"/> Associates <input checked="" type="checkbox"/> Partners <input checked="" type="checkbox"/> Distributors

Description:	Workabout Pro 4: End of Sale (EOS) Announcement
Reason for Change:	PMB-10355: End of Sale of Workabout Pro 4 and recommended transition to MC3300

1. Transition Overview

The purpose of this bulletin is to provide advanced notice to our distributors of the end of sale of Workabout Pro 4 configurations as it has reached the end of its lifecycle. In addition to the age of the product, Microsoft OS Extended Support Retirement Dates (Microsoft CE 6.0 April 2018, Windows Mobile January 2020) is forcing the WAP4 End of Sale while supplies last. As it is in our customers best interest to move to our modern Android platform, this will ensure they have a secure and supported Operating System as they move to upgrade from the WAP4 product line.

The WAP4 will be replaced in our portfolio and customers are recommended to migrate to the following product families:



WAP4 Product Family (From)	Recommended Replacement Product Family (To)
WAP4 Long/Short (WLAN)	MC3300
WAP4 Long/Short (WWAN)	TC77 Touch Computer (WWAN)
WAP4 UHF RFID (Linear Antenna)	MC3390R
WAP4 UHF RFID (Circular Antenna)	MC3330R
WAP4 HF/LF RFID	No replacement

A product transition timeline and WAP4 SKU transition table is provided below. This end of sale timeline reflects our current plan and is effective while supplies last.

Please see below for brief description and key features of MC3300.

The MC3300 family of handheld ruggedized mobile computing products was introduced in January 2018 (ref. PMB#3066). As the latest in field-proven, industry leading rugged form factor, the MC3300 incorporates the best of the MC3000 form factor, as well as modern Android OS and many electrical & mechanical system enhancements.

With a variety of form factors (Gun, Straight Shooter, Rotating Head, 45 Angled), keypad options, and Ivanti Terminal Emulation pre-licensed and pre-loaded on the MC3300 Gun, customers can migrate from Windows to Android without changing the experience they have in place today

Key features and attributes of the MC3300:

- 1.8GHz Processor
- Modern Android OS – Shipping with Android O (Non-GMS and Select GMS configurations)
- High visibility 4 inch WVGA display with a capacitive gorilla glass touch panels
- New long range SE4850 scan engine in both bricks and gun style devices
- 2 user programable key – Can be programmed to optimize work flows and improve ease of use
- Ergonomic 45-degree brick for factor with 2D scan engine
- Higher resolution rear camera on brick style form factors
- PowerPrecision+ batteries – enabling more accurate State of Charge, and State of Health metrics
- Fast charging capability with new accessories
- Improved drop and tumble spec (5ft drop to concrete across operating temp, 500 3.2/1m tumbles 1000 hits)



2. Product and Kit Transition Timeline and Mapping Table

Product Transition Timeline*	Date
First RMA Request Date for Channel Returns	April 3, 2020
Last RMA Request Date for Channel Returns	April 10, 2020
Last Channel Return Date	May 10, 2020
Last Book Date	June 30, 2020 (while supplies last)
Last Ship Date	September 30, 2020 (while supplies last)
End of Engineering Support Date	March 30, 2021
End of Service Date for Serviceable Products	December 31, 2025
Availability of MC3300	Available Now

*** Note: Any changes to above timeline will be communicated via a revised Distributor Notice (DN) and/or Product Marketing Bulleting (PMB).**

SKU Mapping Table

Workabout Pro 4 Standard Configurations

Product Mapping Table				
Discontinued P/N	Description	Direct Replacement P/N (North America)	Direct Replacement P/N (ROW)	Suggested Product Family Replacement
WA4L110A0100120W	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 1D EXTENDED RANGE LASER SE1524ER ENDCAP, 802.11 A/B/G/N, No Diversity, BT2.0EDR, PISTOL GRIP, 4400 MAH	MC330K-GE4HG3US	MC330K-GE4HG3RW	MC3300
WA4Q110A0100120W	WAP4 SHORT QWERTY, CE 6.0, ENGLISH, 1D EXTND RANGE LASER SE1524, 802.11A/B/G/N NO DIVERSITY, BT3.0WBAHFP1.6, 4400MAH, PISTOL GRIP	MC330K-GE4HG3US (Std) MC330K-GI4HG3US (Prem) MC330K-GI4HG4US (Prem+)	MC330K-GE4HG3RW (Std) MC330K-GI4HG3RW (Prem) MC330K-GI4HG4RW (Prem+)	MC3300
WA4S21034100020W	WAP4 SHORT NUMERIC, WEHH 6.5.3, ENGLISH, 2D IMAGER - SE4500 END CAP, 8 MP CAMERA BACK COVER, 802.11 A/B/G/N, 4400 MAH	MC330K-SB3HG4US	MC330K-SB3HG4RW	MC3300
WA4S22003100020W	WORKABOUTPRO 4, SHORT NUM, WEHH 6.5.3, FRENCH, 2D - SE4500 SLIM POD, 802.11A/B/G/N BT2.0EDR, 4400 MAH BATTERY	MC330K-SB4HG4US	MC330K-SB4HG4RW	MC3300
WA4S21003100020W	WAP4 SHORT NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 2D IMAGER SE4500 SLIM POD, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	MC330K-SB4HG4US	MC330K-SB4HG4RW	MC3300
WA4L21004200020W	WAP4 LONG, WEH 6.5.3, ENGLISH, 8 MP CAMERA BACK COVER, 802.11 A/B/G/N DIVERSITY GPS, STD 4400 MAH BATTERY	MC330K-SB4HG4US	MC330K-SB4HG4RW	MC3300
WA4L21034100020W	WAP4 LONG ALPHA NUMERIC, WEHH 6.5.3, ENGLISH, 2D IMAGER - SE4500 END CAP, 8 MP CAMERA BACK COVER, 802.11 A/B/G/N, 4400 MAH	MC330K-SB4HG4US	MC330K-SB4HG4RW	MC3300
WA4S21030100120W	WAP4 SHORT NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 2D IMAGER SE4500 END CAP, 802.11 A/B/G/N, No Diversity, BT2.0EDR, PISTOL GRIP, 4400 MAH	MC330M-GI2HG2US	MC330M-GI2HG2RW	MC3300

Product Mapping Table

Discontinued P/N	Description	Direct Replacement P/N (North America)	Direct Replacement P/N (ROW)	Suggested Product Family Replacement
WA4S22003100120W	WORAKBOUTPRO 4, SHORT NUM, WEHH 6.5.3, FRENCH, 2D - SE4500 SLIM POD, 802.11A/B/G/N BT2.0+EDR, PISTOL GRIP, 4400 MAH	MC330M-GI2HG2US	MC330M-GI2HG2RW	MC3300
WA4L11030100120W	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 2D IMAGER SE4500 END CAP, 802.11 A/B/G/N, No Diversity, BT2.0EDR, PISTOL GRIP, 4400 MAH	MC330M-GI4HG2US	MC330M-GI4HG2RW	MC3300
WA4L21003100120W	WAP4 LONG ALPHA NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 2D IMAGER SE4500 SLIM POD, 802.11 A/B/G/N, No Diversity, BT2.0EDR, PISTOL GRIP, 4400 MAH	MC330M-GI4HG2US (Std) MC330K-GI4HG3US (Prem) MC330K-GI4HG4US (Prem+)	MC330M-GI4HG2RW (Std) MC330K-GI4HG3RW (Prem) MC330K-GI4HG4RW(Prem+)	MC3300
WA4L21030100120W	WAP4 LONG ALPHA NUMERIC, WEHH 6.5.3, ENGLISH, 2D IMAGER - SE4500 END CAP, 802.11 A/B/G/N, PISTOL GRIP, 4400 MAH	MC330M-GI4HG2US (Std) MC330K-GI4HG3US (Prem) MC330K-GI4HG4US (Prem+)	MC330M-GI4HG2RW (Std) MC330K-GI4HG3RW (Prem) MC330K-GI4HG4RW(Prem+)	MC3300
WA4S11010100120W	WAP4 SHORT NUMERIC, CE 6.0, ENGLISH, 1D LASER SE965 END CAP, 802.11 A/B/G/N, No Diversity, BT2.0EDR, PISTOL GRIP, 4400 MAH	MC330M-GL2HG2US	MC330M-GL2HG2RW	MC3300
WA4L11002100120W	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 1D IMAGER SE655 SLIM POD, 802.11 A/B/G/N, No Diversity, BT2.0EDR, PISTOL GRIP, 4400 MAH	MC330M-GL4HG2US	MC330M-GL4HG2RW	MC3300
WA4L210A0100120W	WAP4 LONG, WEHH 6.5.3, ENGLISH, 1D-SE1524ER, 802.11A/B/G/N BT2.0EDR, PISTOL GRIP, STD 4400 MAH BATTERY	MC330M-GL4HG2US	MC330M-GL4HG2RW	MC3300
WA4L11010100120W	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 1D LASER SE965 END CAP, 802.11 A/B/G/N, No Diversity, BT2.0EDR,PISTOL GRIP, 4400 MAH	MC330M-GL4HG2US	MC330M-GL4HG2RW	MC3300
WA4L21002100120W	WAP4 LONG ALPHA NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 1D IMAGER SE655 SLIM POD, 802.11 A/B/G/N, No Diversity, BT2.0EDR,PISTOL GRIP, 4400 MAH	MC330M-GL4HG2US	MC330M-GL4HG2RW	MC3300

Product Mapping Table

Discontinued P/N	Description	Direct Replacement P/N (North America)	Direct Replacement P/N (ROW)	Suggested Product Family Replacement
WA4L11001100120W	WAP 4, Long w/ Alpha Numeric, CE 6.0, English, 1D Laser Std Range SE965 Slim Pod, 802.11 b/g, Pistol Grip, 4400 mAh	MC330M-GL4HG2US	MC330M-GL4HG2RW	MC3300
WA4L21001100120W	WAP4 LONG ALPHA NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 1D LASER SE965 SLIM POD, 802.11 A/B/G/N, No Diversity, BT2.0EDR, PISTOL GRIP, 4400 MAH	MC330M-GL4HG2US (Std) MC330K-GL4HG3US (Prem) MC330K-GL4HG4US (Prem+)	MC330M-GL4HG2RW (Std) MC330K-GL4HG3RW (Prem)	MC3300
WA4S11020100020W	WAP4 SHORT NUMERIC KEYBRD, CE 6.0, ENGLISH, 1D IMAGER SE655 END CAP, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	MC330M-RL2SG2US	MC330M-RL2SG2RW	MC3300
WA4S11030100220W	Wap4 Short Numeric Keybrd, Ce 6.0, English, 2D Imager Se4500 End Cap, 802.11 A/B/G/N, No Diversity, Bt3.0Edr, Hand Strap, 4400 Mah	MC330M-SI3HG2US	MC330M-SI3HG2RW	MC3300
WA4S11003100020W	WAP4 SHORT NUMERIC, CE 6.0, ENGLISH, SE4500 SLIM POD, 802.11A/B/G/N, BT2.0EDR, 4400 MAH BATTERY	MC330M-SI3HG2US	MC330M-SI3HG2RW	MC3300
WA4Q21000100020W	WAP4 SHORT QWERTY KEYBRD, WEHH 6.5.3, ENGLISH, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	MC330M-SI4HG2US	MC330M-SI4HG2RW	MC3300
WA4L11030100220W	WAP4 Long Alpha Numeric Keybrd, CE 6.0, English, 2D Imager SE4500 End Cap, 802.11 A/B/G/N, No Diversity, Bt2.0Edr, Double Loop Handstrap, 4400 Mah	MC330M-SI4HG2US (Std) MC330K-SI4HG3US (Prem) MC330K-SB4HG4US (Prem+)	MC330M-SI4HG2RW (Std) MC330K-SI4HG3RW (Prem) MC330K-SB4HG4US (Prem+)	MC3300
WA4L21093100020W	WAP4 LONG ALPHA NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 802.11 A/B/G/N, NO DIVERSITY BT3.0WBAHFP1.6, HF RFID END CAP, 2D IMAGER SE4500 SLIM POD, 4400 MAH	MC330M-SI4HG2US (Std) MC330K-SI4HG3US (Prem) MC330K-SB4HG4US (Prem+)	MC330M-SI4HG2RW (Std) MC330K-SI4HG3RW (Prem) MC330K-SB4HG4US (Prem+)	MC3300
WA4L11003100020W	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 2D IMAGER SE4500 SLIM POD, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	MC330M-SI4HG2US (Std) MC330K-SI4HG3US (Prem) MC330K-SB4HG4US (Prem+)	MC330M-SI4HG2RW (Std) MC330K-SI4HG3RW (Prem) MC330K-SB4HG4US (Prem+)	MC3300
WA4L21030100020W	WAP4 LONG ALPHA NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 2D IMAGER SE4500 END CAP, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	MC330M-SI4HG2US (Std) MC330K-SI4HG3US (Prem) MC330K-SB4HG4US (Prem+)	MC330M-SI4HG2RW (Std) MC330K-SI4HG3RW (Prem) MC330K-SB4HG4US (Prem+)	MC3300

Product Mapping Table

Discontinued P/N	Description	Direct Replacement P/N (North America)	Direct Replacement P/N (ROW)	Suggested Product Family Replacement
WA4S21020100020W	WAP4 SHORT NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 1D IMAGER SE655 END CAP, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	MC330M-SL3HG2US	MC330M-SL3HG2RW	MC3300
WA4S21002100020W	WAP4 SHORT NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 1D IMAGER SE655 SLIM POD, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	MC330M-SL3HG2US	MC330M-SL3HG2RW	MC3300
WA4S21001100020W	WAP4 SHORT NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 1D LASER SE965 SLIM POD, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	MC330M-SL3HG2US	MC330M-SL3HG2RW	MC3300
WA4L11010100020W	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 1D LASER SE965 END CAP, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	MC330M-SL4HG2US	MC330K-SL4HG3RW	MC3300
WA4L21020100020W	WAP4 LONG ALPHA NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 1D IMAGER SE655 END CAP, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	MC330M-SL4HG2US	MC330K-SL4HG3RW	MC3300
WA4L11020100220W	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 1D IMAGER SE655 END CAP, 802.11 A/B/G/N, No Diversity, BT2.0EDR, DOUBLE LOOP HAND STRAP, 4400 MAH	MC330M-SL4HG2US	MC330K-SL4HG3RW	MC3300
WA4L21002100020W	WAP4 LONG ALPHA NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 1D IMAGER SE655 SLIM POD, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	MC330M-SL4HG2US	MC330K-SL4HG3RW	MC3300
WA4L11001100020W	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 1D Laser SE965 Slim Pod, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	MC330M-SL4HG2US	MC330K-SL4HG3RW	MC3300
WA4L11002100020W	WAP4 LONG ALPHANUMERIC, CE 6.0, ENGLISH, 1D IMAGER SE655 SLIM POD, 802.11 A/B/G/N NO DIVERSITY, BT3.0WBAHFP1.6, 4400MAH	MC330M-SL4HG2US	MC330K-SL4HG3RW	MC3300
WA4L11001100120I	WAP4 Long Alpha Numeric Keybrd, Ce 6.0, English, 1D Laser Se965 Slim Pod, 802.11 A/B/G/N, No Diversity, Bt2.0Edr, Pistol Grip, 4400 Mah, India	N/A	No India-specific Direct Replacement. Please select the MC3300 India SKU with 47 keys Alphanumeric Keypad and SE4750SR scan engine.	MC3300

Product Mapping Table

Discontinued P/N	Description	Direct Replacement P/N (North America)	Direct Replacement P/N (ROW)	Suggested Product Family Replacement
WA4L110A0100120C	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 1D EXTENDED RANGE LASER SE1524ER ENDCAP, 802.11 A/B/G/N, NO DIVERSITY, BT3.0WBAHFP1.6, PISTOL GRIP, 4680 MAH, CHINA	N/A	No China specific Direct Replacement. Please select the MC3300 China SKU with scan engine of choice.	MC3300
WA4L21014100020C	WAP4 LONG ALPHA NUMERIC, WEHH 6.5.3, ENGLISH, 1D LASER - SE965 END CAP, 8 MP CAMERA BACK COVER, 802.11 A/B/G/N, 4400 MAH, CHINA	N/A	No China specific direct Replacement. Please select the MC3300 China SKU with scan engine of choice.	MC3300
WA4L11001100020C	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 1D LASER SE965 SLIM POD, 802.11 A/B/G/N, NO DIVERSITY, BT3.0WBAHFP1.6, 4680 MAH, CHINA	N/A	No China specific direct Replacement. Please select the MC3300 China SKU with scan engine of choice.	MC3300
WA4L11000100020C	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 802.11 A/B/G/N, NO DIVERSITY, BT3.0WBAHFP1.6, 4680 MAH, CHINA	N/A	No China specific direct Replacement. Please select the MC3300 China SKU with scan engine of choice.	MC3300
WA4L11090100020C	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 802.11 A/B/G/N, NO DIVERSITY, HF RFID END CAP, BT3.0WBAHFP1.6, 4680 MAH, CHINA	N/A	No China specific direct Replacement. Please select the MC3300 China SKU with scan engine of choice.	MC3300
WA4S21014100020W	WAP4 SHORT NUMERIC, WEH 6.5.3, ENGLISH, 1D LASER - SE965 END CAP, 8 MP CAMERA BACK COVER, 802.11 A/B/G/N, 4400 MAH	No Direct Replacement with 1D scan engine and camera. Please select the MC3300 SKU with 29 keys Alphanumeric Keypad and scan engine of choice.	No Direct Replacement with 1D scan engine and camera. Please select the MC3300 SKU with 29 keys Alphanumeric Keypad and scan engine of choice.	MC3300
WA4L21014100020W	WAP4 LONG ALPHA NUMERIC, WEHH 6.5.3, ENGLISH, 1D LASER - SE965 END CAP, 8 MP CAMERA BACK COVER, 802.11 A/B/G/N, 4400 MAH	No Direct Replacement with 1D scan engine and camera. Please select the MC3300 SKU with 47 keys Alphanumeric Keypad and scan engine of choice.	No Direct Replacement with 1D scan engine and camera. Please select the MC3300 SKU with 47 keys Alphanumeric Keypad and scan engine of choice.	MC3300
WA4L21000100020W	WAP4 LONG ALPHA NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	No Direct Replacement without scan engine. Please select the MC3300 SKU with 47 keys Alphanumeric Keypad and scan engine of choice.	No Direct Replacement without scan engine. Please select the MC3300 SKU with 47 keys Alphanumeric Keypad and scan engine of choice.	MC3300
WA4S11000100020W	WAP4 SHORT NUMERIC KEYBRD, CE 6.0, ENGLISH, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	No Direct Replacement without scan engine. Please select the MC3300 SKU with keypad and scan engine of choice.	No Direct Replacement without scan engine. Please select the MC3300 SKU with keypad and scan engine of choice.	MC3300

Product Mapping Table

Discontinued P/N	Description	Direct Replacement P/N (North America)	Direct Replacement P/N (ROW)	Suggested Product Family Replacement
WA4Q11000100020W	WAP4 SHORT QWERTY KEYBRD, CE 6.0, ENGLISH, 802.11 A/B/G/N, No Diversity, BT2.0EDR,4400 MAH	No Direct Replacement without scan engine. Please select the MC3300 SKU with keypad and scan engine of choice.	No Direct Replacement without scan engine. Please select the MC3300 SKU with keypad and scan engine of choice.	MC3300
WA4S11090100020W	WAP4 SHORT NUMERIC KEYBRD, CE 6.0, ENGLISH, RFID HF END CAP, 802.11 A/B/G/N, NO DIVERSITY, BT3.0EDR, 4400 MAH	No Direct Replacement without scan engine. Please select the MC3300 SKU with keypad and scan engine of choice.	No Direct Replacement without scan engine. Please select the MC3300 SKU with keypad and scan engine of choice.	MC3300
WA4S21000100020W	WAP4 SHORT NUMERIC KEYBRD, WEHH 6.5, ENGLISH, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	No Direct Replacement without scan engine. Please select the MC3300 SKU with keypad and scan engine of choice.	No Direct Replacement without scan engine. Please select the MC3300 SKU with keypad and scan engine of choice.	MC3300
WA4L21000200020W	WAP4 LONG, WEH 6.5.3, ENGLISH, 802.11A/B/G/N, DIVERSITY, BT2.0EDR, GPS, 4400 MAH	No Direct Replacement without scan engine. Please select the MC3300 SKU with keypad and scan engine of choice.	No Direct Replacement without scan engine. Please select the MC3300 SKU with keypad and scan engine of choice.	MC3300
WA4L11000100020W	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 802.11 A/B/G/N, No Diversity, BT2.0EDR, 4400 MAH	No Direct Replacement without scan engine. Please select the MC3300 SKU with keypad and scan engine of choice.	No Direct Replacement without scan engine. Please select the MC3300 SKU with keypad and scan engine of choice.	MC3300
WA4S11000100020C	WAP4 SHORT NUMERIC KEYBRD, CE 6.0, ENGLISH, 802.11 A/B/G/N, NO DIVERSITY, BT3.0EDR, 4400 MAH, CHINA	N/A	MC330K-SI3HA3CN	MC3300
WA4S21050100020W	WAP4 SHORT NUMERIC, WEHH 6.5.3, ENGLISH, RFID UHF LINEAR ANTENNA FCC/IC, 802.11A/B/G/N NO DIVERSITY, BT3.0WBAHFP1.6, 4400MAH	MC339R-GF2HG4US (SE4750MR) MC339R-GE2HG4US (SE4850 ERI)	N/A	MC3390R (RFID)
WA4L21053100020W	WAP4 LONG ALPHA NUMERIC, WEHH 6.5.3, ENGLISH, RFID UHF LINEAR ANTENNA FCC/IC, 2D IMAGER SE4500 SLIM POD, 802.11A/B/G/N, BT3.0WBAHFP1.6, 4400MAH	MC339R-GF4HG4US	N/A	MC3390R (RFID)
WA4S22063100120W	WORKABOUTPRO 4, SHORT NUMERIC, WEHH 6.5.3, FRENCH, RFID UHF LINEAR CE END CAP, 2D IMAGER - SE4500 SLIM POD, 802.11 A/B/G/N, PISTOL GRIP, 4400 MAH BATTERY	N/A	MC339R-GE2HG4EU (29 Keys) MC339R-GF3HG4EU (38 Keys)	MC3390R (RFID)
WA4L21063400020I	WAP4, Long Alpha Numeric, Wehh 6.5.3, English, Rfid Uhf Linear CeEndcap, 2D Imager-Se4500 Slim Pod, Ummts/HspaEu, 4400 Mah Battery, India	N/A	MC339R-GF4HG4IN	MC3390R (RFID)

Product Mapping Table

Discontinued P/N	Description	Direct Replacement P/N (North America)	Direct Replacement P/N (ROW)	Suggested Product Family Replacement
WA4L11050100020C	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 802.11 A/B/G/N, NO DIVERSITY, UHF RFID END CAP LIN ANT, BT3.0WBAHFP1.6, 4680 MAH, CHINA	N/A	MC339R-GF4HA4CN	MC3390R (RFID)
WA4S11000400020W	WAP4 SHORT NUMERIC KEYBRD, CE 6.0, ENGLISH, 802.11 A/B/G/N, Diversity, BT2.0EDR, UMTS/HSPA, CE Cntry, No Stylus, 4400 MAH	N/A	TC77HL-5MG24BG-A6	TC77
WA4S21000400020W	WAP4 SHORT NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 802.11 A/B/G/N, Diversity, BT2.0EDR, UMTS/HSPA, CE Cntry, No Stylus, 4400 MAH	N/A	TC77HL-5MG24BG-A6	TC77
WA4S11000400020C	WAP4 SHORT NUMERIC KEYBRD, CE 6.0, ENGLISH, 802.11 A/B/G/N, DIVERSITY, BT2.0EDR, UMTS/HSPA, CE CNTRY, NO STYLUS, 4400 MAH, CHINA	N/A	TC77HL-52E24BD-CN	TC77
WA4L11010600120W	WAP4 LONG, ALPHA NUM, CE6, ENGLISH, 1D-SE965, 802.11A/B/G/N, DIVSTY, BT3.0WBAHFP1.6, UMTS/HSPA, AUS, NO STYLS, PISTOL GRIP, 4400 MAH	N/A	TC77HL-5MG24BG-A6	TC77
WA4L11010400120W	LONG ALPHA NUM, CE6, ENGLISH, 1D-SE965, 802.11A/B/G/N, DIVRSTY, BT2.0EDR, UMTS/HSPA, CE CNTRIES, PISTOL GRIP, 4400 MAH	N/A	TC77HL-5MG24BG-A6	TC77
WA4L21010400120W	WAP4 LONG ALPHA NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 1D LASER SE965 END CAP, 802.11 A/B/G/N, Diversity, BT2.0EDR, UMTS/HSPA, CE Cntry, No Stylus, PISTOL GRIP, 4400 MAH	N/A	TC77HL-5MG24BG-A6	TC77
WA4L21000400020W	WAP4 LONG ALPHA NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 802.11 A/B/G/N, Diversity, BT2.0EDR, UMTS/HSPA, CE Cntry, No Stylus, 4400 MAH	N/A	TC77HL-5MG24BG-A6	TC77
WA4L11000400020W	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 802.11 A/B/G/N, Diversity, BT2.0EDR, UMTS/HSPA, CE Countries, No Stylus 4400 MAH	N/A	TC77HL-5MG24BG-A6	TC77

Product Mapping Table

Discontinued P/N	Description	Direct Replacement P/N (North America)	Direct Replacement P/N (ROW)	Suggested Product Family Replacement
WA4L11000400020C	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 802.11 A/B/G/N, DIVERSITY, BT3.0WBAHFP1.6, GPS, UMTS/HSPA, CE COUNTRIES, NO STYLUS, 4680 MAH, CHINA	N/A	TC77HL-5MG24BG-A6	TC77
WA4L21010600120W	WAP4 Long, Alpha Num, WEHH, English, 1D-SE965, 802.11A/B/G/N, Divsty, BT3.0WBAHFP1.6, UMTS/HSPA, AUS, No Styls, Pistol Grip, 4400 MAH	No Direct Replacement without scanner. Please select the TC77 SKU with scan engine of choice.	No Direct Replacement without scanner. Please select the TC77 SKU with scan engine of choice.	TC77
WA4S21000500020W	WAP4 SHORT NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 802.11 A/B/G/N, DIVERSITY, BT3.0WBAHFP1.6, UMTS/HSPA, FCC/IC CNTRY, NO STYLUS, 4400 MAH	TC77HL-5MG24BG-NA	TC77HL-5MG24BG-A6	TC77
WA4Q21034500020W	WAP4 SHORT QWERTY, WEHH 6.5.3, ENGLISH, 2D IMAGER END CAP, 8 MP CAMERA BACK COVER, 802.11 A/B/G/N, DIVERSITY, GPS, UMTS/HSPA NA, 4400 MAH	TC77HL-5MG24BG-NA	TC77HL-5MG24BG-A6	TC77
WA4S11000500020W	WAP4 SHORT NUMERIC KEYBRD, CE 6.0, ENGLISH, 802.11 A/B/G/N, Diversity, BT2.0EDR, UMTS/HSPA, FCC/IC Cntry, No Stylus, 4400 MAH	TC77HL-5MG24BG-NA	TC77HL-5MG24BG-A6	TC77
WA4L21010500120W	WAP4 LONG ALPHA NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 1D LASER SE965 END CAP, 802.11 A/B/G/N, Diversity, BT2.0EDR, UMTS/HSPA, FCC/IC Cntry, No Stylus, PISTOL GRIP, 4400 MAH	TC77HL-5MG24BG-NA	TC77HL-5MG24BG-A6	TC77
WA4L21000500020W	WAP4 LONG ALPHA NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 802.11 A/B/G/N, Diversity, BT2.0EDR, UMTS/HSPA, FCC/IC Cntry, No Stylus, 4400 MAH	TC77HL-5MG24BG-NA	TC77HL-5MG24BG-A6	TC77
WA4L21004500020W	WAP4 LONG ALPHA NUMERIC, WEHH 6.5.3, ENGLISH, 8 MP CAMERA BACK COVER, 802.11 A/B/G/N, DIVERSITY, GPS, UMTS/HSPA NA, 4400 MAH	TC77HL-5MG24BG-NA	TC77HL-5MG24BG-A6	TC77
WA4L21003400020W	WAP4, LONG ALPHA NUMERIC, WEHH 6.5.3, ENGLISH, 2D IMAGER-SE4500 SLIM POD, UMTS/HSPA EU, 4400 MAH BATTERY	TC77HL-5MG24BG-NA	TC77HL-5MG24BG-A6	TC77

Product Mapping Table

Discontinued P/N	Description	Direct Replacement P/N (North America)	Direct Replacement P/N (ROW)	Suggested Product Family Replacement
WA4L11000500020W	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 802.11 A/B/G/N, Diversity, BT2.0EDR, UMTS/HSPA, FC/IC Countries, No Stylus, 4400 MAH	TC77HL-5MG24BG-NA	TC77HL-5MG24BG-A6	TC77
WA4L21034400020W	WAP4 LONG ALPHA NUMERIC, WEHH 6.5.3, ENGLISH, 2D IMAGER - SE4500 END CAP, 8 MP CAMERA BACK COVER, 802.11 A/B/G/N, DIVERSITY, GPS, UMTS/HSPA EU, 4400 MAH	TC77HL-5MG24BG-NA	TC77HL-5MG24BG-A6	TC77
WA4L21034500020W	WAP4 LONG ALPHA NUMERIC, WEHH 6.5.3, ENGLISH, 2D IMAGER - SE4500 END CAP, 8 MP CAMERA BACK COVER, 802.11 A/B/G/N, DIVERSITY, GPS, UMTS/HSPA NA, 4400 MAH	TC77HL-5MG24BG-NA	TC77HL-5MG24BG-A6	TC77
WA4S21030400020W	WAP4 SHORT NUMERIC, WEHH 6.5.3, ENGLISH, 2D IMAGER - SE4500 (END CAP), UMTS/HSPA+ EU, 4400 MAH BATTERY	TC77HL-5MG24BG-NA	TC77HL-5MG24BG-A6	TC77
WA4S21000600020W	WAP4 SHORT NUMERIC KEYBRD, WEHH 6.5.3, ENGLISH, 802.11 A/B/G/N, DIVERSITY, BT2.0EDR, UMTS/HSPA, AUS, NO STYLUS, 4400 MAH	TC77HL-5MG24BG-NA	TC77HL-5MG24BG-A6	TC77
WA4L21006900020W	WAP4 LONG, WM6.5.3, ENGLISH, RFID UHF CIRC ANT CE CNTRY, A/B/G/N, DIVERSITY, BT3.0WBAHFP1.6, UMTS/HSPA, CE CNTRY, NO STYLS, 4400MAH	N/A	No Direct Replacement with UHF RFID and cellular/WAN enablement. Please select either TC77 (WAN SKU) or MC3330R (RFID UHF) with keypad and scan engine of choice.	TC77/ MC3330R (RFID)
WA4L21051400020W	WAP4 LONG ALPHA NUMERIC KEYBRD, WEH 6.5.3, ENGLISH, UHF LIN ANT END CAP FCC/IC CNTRY, 1D LASER SE965 BC, 802.11 A/B/G/N, DIVERSITY, BT3.0EDR, UMTS/HSPA, GPS, CE COUNTRIES, NO STYLUS 4400 MAH	N/A	No Direct Replacement with UHF RFID and cellular/WAN enablement. Please select either TC77 (WAN SKU) or MC3330R (RFID UHF) with keypad and scan engine of choice.	TC77/ MC3330R (RFID)
WA4L21063400020W	WAP4, LONG ALPHA NUMERIC, WEHH 6.5.3, ENGLISH, RFID UHF LINEAR CEENDCAP, 2D IMAGER-SE4500 SLIM POD, UMTS/HSPA EU, 4400 MAH BATTERY	N/A	No Direct Replacement with UHF RFID and cellular/WAN enablement. Please select either TC77 (WAN SKU) or MC3330R (RFID UHF) with keypad and scan engine of choice.	TC77/ MC3330R (RFID)
WA4L21063100120W	WAP4 LONG ALPHA NUMERIC, WEHH 6.5.3, ENGLISH, RFID UHF LINEAR ANTENNA CE COUNTRY, 2D IMAGER SE4500	N/A	MC339R-GF4HG4EU	MC3390R (RFID)

Product Mapping Table				
Discontinued P/N	Description	Direct Replacement P/N (North America)	Direct Replacement P/N (ROW)	Suggested Product Family Replacement
	SLIM POD, 802.11A/B/G/N, BT3.0WBAHFP1.6, PISTOL GRIP, 4400MAH			
WA4L11005100020C	WAP4 LONG ALPHA NUMERIC KEYBRD, CE 6.0, ENGLISH, 802.11 A/B/G/N, NO DIVERSITY, RFID UHF CIRC ANT BACK COVER FCC/IC, BT3.0WBAHFP1.6, 4680 MAH, CHINA	N/A	MC333R-GI4HA4CN	MC3330R (RFID)
WA4L11020100020W	WAP4 LONG, CE 6, ENGLISH, SE655 END CAP, 802.11 A/B/G/N, 4400 MAH, WORLDWIDE	MC330M-GL4HG2US	MC330M-GL4HG2RW	MC3300
WA4L21060100020I	WAP4 LONG ALPHA NUMERIC, WEHH 6.5.3, ENGLISH, RFID UHF LINEAR CE(ENDCAP), 802.11 A/B/G/N, NO DIVERSITY, BT3.0+WBA+HFP1.6, 4400 MAH BATTERY, INDIA	N/A	MC339R-GF4HG4IN	MC3390R (RFID)
WA4Q21000400020W	WAP4 SHORT QWERTY, WEHH 6.5.3, ENGLISH, 802.11 A/B/G/N, DIVERSITY, GPS, UMTS/HSPA+ EU, 4400 MAH	N/A	TC77HL-5MG24BG-A6	TC77
WA4S21000400020C	WAP4 SHORT NUMERIC, WEHH 6.5.3, ENGLISH, 802.11A/B/G/N, DIVSTY, BT3.0+WBA+HFP1.6, UMTS/HSPA+, CE CNTRY, NO STYLUS, 4680 MAH, CHINA	N/A	TC77HL-52E24BD-CN	TC77

3. Accessories and Peripherals: Transition Timeline and Mapping Table

All current WAP4 accessories will remain available until further notice.

4a. Service and Support: Hardware End of Service Life Policy

Zebra Technologies Corporation and its affiliates (“Zebra”) will provide service and support for products manufactured/ sold by Zebra for a period of 3, 4, or 5 years, commencing on the last day of the product’s final shipment.

Zebra will make reasonable, commercial efforts to continue to repair and support products beyond the five-year period at Zebra’s option:

- To meet contract commitments
- Where a significant commercial requirement is identified
- Where Zebra determines in its sole and absolute discretion that there is sufficient commercial reason to warrant continuance of repair and support

Should technology used in the product become discontinued, obsolete, or no longer available in the public domain, making parts or assemblies no longer available for these reasons, Zebra at its discretion will evaluate the impact and if significant, consider the feasibility and economics of a design change to enable continued repair.

The End of Service Life Period may be changed at Zebra's sole and absolute discretion.

Customers who wish to purchase a Zebra Services Contract can do so through the normal channels that they currently use to purchase Zebra products and services.

For more information:

- **Zebra employees:** Visit [Zebra Services home page](#)
- **Partners:** Visit the Products, Services & Supplies tab of [Partner Gateway](#)

4b. Service and Support: Software End of Service Life Policy

For software applications that have been announced End of Sale (EOS), conclusion of support for these products follows a defined timeline beginning from the product End of Sale announcement (the "EOS Announcement"). For customers with products covered by a Zebra services agreement (the "Support Contract") at the time of the EOS Announcement, the software maintenance portion of its Support Contract, as defined in the Service Description Document applicable to the product EOS (the "Software Maintenance"), will continue for up to twelve (12) months from the EOS Announcement date. Zebra reserves the right, at its sole and absolute discretion, to end such Software Maintenance earlier than this date should conditions warrant.

For customers with products covered by a Support Contract at the time of the EOS Announcement, Technical Support, defined as telephone and e-mail support through Zebra's Customer Support Center, continues through the completion of the customer's software Support Contract, regardless of the availability of Software Maintenance on the EOS software product.

Customers with products covered by a Support Contract that are not using the most current release of the applicable software product on the EOS Announcement date may update to the most current release after the EOS Announcement, subject to this Statement and the terms of the Service Description Document applicable to customer's Support Contract.

As of the software product EOS Announcement date, multi-year Support Contracts for that product will no longer be available from Zebra. New customers may purchase multi-year contracts up to and including the EOS effective date. Any request for a multi-year software Support Contract for an existing customer must be approved by Zebra Services and the applicable Zebra product group(s).

As of the EOS Announcement date, only annual Support Contracts and one-year renewal Support Contracts will be available without a special approval, as indicated above. Availability of Software Maintenance will be as described above. Technical Support, as described above, will continue up until the conclusion of the customer's Support Contract.

5. Frequently Asked Questions

Q: Why are the WAP4 configurations being discontinued?

A: WAP4 has been in the market for 5 years. The component last time buy and OS Extended Support Retirement Dates (Microsoft CE 6.0 April 2018, Windows Mobile January 2020) is forcing the WAP4 End of Sale while supplies last.

Other products in our portfolio like MC3300 (WLAN), TC77 (WWAN) provide the perfect transition to products for our WAP4 customers. With the newer Zebra Android based mobile computers' technology advances as well its product life cycle benefits, we are now beginning the WAP4 end of sale.

Q: Are there plans to discontinue the WAP4 accessories?

A: No. The accessory ecosystem will remain to support existing deployments and ongoing operations. Zebra will announce accessory SKU End of Life based upon market demand.

Q: What is the recommended replacement product for WWAN enabled WAP4 configurations?

A: Zebra recommends transitioning to the ultra-rugged TC77 WWAN Touch Computer that offers complete cellular network flexibility with latest Android OS and a new platform.

Q: What is the recommended replacement product for UHF RFID enabled WAP4 configurations?

A: Zebra recommends transitioning to the MC3330R/MC3390R RFID Computers that offer long range reading capability, lightweight ergonomics and Android OS delivering an intuitive and flexible platform for customer's RFID application needs

Q: What if I have additional questions related to the MC3300 or TC77?

A: Please contact the MC3300 and TC77 product managers for any additional questions:

MC3300:

Contact name: Thomas Koch

Email: Thomas.koch@zebra.com

TC77:

Contact Name: Anthony Sogluizzo

Email: Anthony.sogluizzo@zebra.com

End of Life Timeline Definitions:

First RMA Request Date: First date distributors & partners can request RMA for return of EOL product.

Last RMA Request Date: Last date distributors & partners can request RMA for return of EOL product.

Last Channel Return Date: Last date physical product returns will be accepted (30 days after approval of RMA).

Last Book Date: Last date purchase orders will be accepted for product and/or bundles, kits or system packs containing the product.

Last Ship Date: Latest date for which a customer can request product delivery.

End of Engineering Support: Date when bug fixes, design revisions, and integration with other components, products or solutions will no longer be performed.

End of Service Life Date: Last date technical support and repair services are available.

Warranty: See Zebra Warranty at <https://www.zebra.com/us/en/support-downloads/warranty/product-warranty.html>

The information contained or referenced in this PMB is derived from a variety of sources and may not be accurate, complete, or up to date. The information is provided "as is." ZEBRA SHALL NOT BE LIABLE FOR TECHNICAL OR EDITORIAL ERRORS OR OMISSIONS, NOR FOR ANY DAMAGES RESULTING FROM THE USE OF INFORMATION CONTAINED IN THIS PMB. ZEBRA MAKES NO REPRESENTATIONS ABOUT THE SUITABILITY OF ANY PRODUCTS, SERVICES OR INFORMATION CONTAINED IN OR REFERRED TO IN



THIS PMB, FOR ANY PURPOSE. ZEBRA ASSUMES NO RESPONSIBILITY FOR AND DISCLAIMS ALL LIABILITY FOR ANY ERRORS OR OMISSIONS, WARRANTIES AND CONDITIONS WITH REGARD TO THIS PMB AND/OR THE INFORMATION CONTAINED HEREIN INCLUDING ALL IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

The information contained in this PMB regarding product compliance with the Trade Agreements Act ("TAA"), or any Federal regulation, law, rule or standard, is provided for informational purposes only and does not constitute a legally binding representation that such product complies therewith. Information contained in this PMB (including the Product Specifications) is subject to change with or without prior notice. In no event shall Zebra be held directly or indirectly liable for any damage or loss caused or alleged to have been caused by or in connection with the use of, or reliance upon, the information found in this PMB. To confirm whether any particular Zebra product is compliant with any Federal regulation, law, rule or standard, please contact FederalProductQuestions@zebra.com

IN NO EVENT SHALL ZEBRA BE LIABLE FOR ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER, RESULTING FROM LOSS OF USE, DATA OR PROFITS, EITHER IN AN ACTION OF CONTRACT, NEGLIGENCE OR OTHER TORTIOUS ACTION, ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF INFORMATION AVAILABLE FROM THIS PMB.

©2019 ZIH Corp and/or its Affiliates. All rights reserved. Zebra and the stylized Zebra head are trademarks of ZIH Corp., registered in many jurisdictions worldwide. All other trademarks are the property of their respective owners.